



Gary J. Arthur Community Center at Glenwood
Howard County Department of Recreation and Parks
Rental Evaluation Form

- How did you hear about our facility's rental opportunities? Please circle answer below:

Recreation and Parks Brochure

Online

Family/Friends

Center Staff

Newspaper

Other: _____

- Which rental space did you utilize for your rental? Please circle answer below:

Cooksville Multi-Purpose Rooms

Patapsco

Haymeadow

West Friendship

Brighton Pre-school

Athletic Court

Kitchen

Cattail Creek Courtyard

Dayton Arts and Crafts Room

Other: _____

Please indicate your responses on a scale from 1 to 6:

- How would you rate the rental process?

Exceeded Expectations 6 5 4 3 2 1 Needs Improvement

Additional Comments: _____

- How would you rate the condition of the rental space upon your arrival? Was the space clean and set-up properly?

Exceeded Expectations 6 5 4 3 2 1 Needs Improvement

Additional Comments: _____

- Was the center staff polite and attentive to your rental needs?

Exceeded Expectations 6 5 4 3 2 1 Need Improvement

Additional Comments: _____

-PLEASE TURN OVER-

- Please rate the Rental cost/charges that you used during your rental.

Appropriate 6 5 4 3 2 1 Excessive

- How would you rate your overall experience using the Gary J. Arthur Community Center to host your event?

Exceeded Expectations 6 5 4 3 2 1 Needs Improvement

Additional Comments: _____

- How likely are you to use our facility again for a future event, or recommend our services to family and friends?

Very Likely 6 5 4 3 2 1 Not Likely at All

Additional Comments _____

- Please share something about your overall experience while renting the space at the Community Center:

Please indicate below whether Howard County may or may not quote your written comments, with or without your name, in our promotional materials.

- ☐ Yes, I would be happy to see my testimonial printed in a future issue of the Recreation and Parks quarterly brochure. Howard County may use my name.
- ☐ Yes, I would be happy to see my testimonial printed in a future issue of the Recreation and Parks quarterly brochure. However, I do not want my name to be used.
- ☐ No, I prefer that you not include my comments in your promotional materials.

Name (please print): _____ Phone: _____

Signature: _____ Date: _____

Please email, mail or fax this Rental Evaluation to:

Heather Sites, Assistant Facility Manager, Gary J. Arthur Community Center, 2400 Route 97,
 Cooksville, MD 21723

hsites@howardcountymd.gov

Fax: 410 313-4846

Thank you for completing the evaluation. If you have any questions please call 410-313-4845.